

# Non-Violent Crisis Intervention (CPI) REFRESHER

***Lisa Hunter & Dave Garcia***

Non-violent Crisis Intervention is a program focusing on management of disruptive, assaultive, or out of control behavior to provide the best care, welfare, safety, and security at any given moment to an individual in violent moments. Upon completion of this program the participant will be able to:

- Approach and reduce the tension of an agitated person.
- Focus on the alternatives if a person loses control and becomes violent.
- Instruct staff in techniques to control their own anxieties during interventions and maintain the best possible professional attitude.
- Provide nonverbal, para-verbal, verbal, and physical intervention skills.

Who should attend: Staff who attended the initial Non-violent Crisis Intervention course and need to enhance their communication skills.

**Date:** August 4, 2008  
**Time:** 9:00 am to 1:00 pm  
**Location:** DOC Training Center  
442 Golf Course Road  
Deer Lodge, MT 59722

To register contact:  
Geri Mason  
406-846-1320 ext. 2307  
gmason@mt.gov

*This course is POST certified*

Your attitude, almost always  
determines your attitude in life.



DOC Staff are required to complete a training request form and get approval from supervisor(s).

**IF ADEQUATE NUMBERS ARE NOT REGISTERED THE CLASS WILL BE CANCELLED**

The DOC Training Unit makes reasonable accommodations for any known disability that may interfere with a person's ability to participate in training. Persons needing an accommodation must notify the Training Unit no later than 2 weeks before the date of training to allow adequate time to make needed arrangements. To make your request known, you can call 406-846-1320 ext. 2307 or gmason@mt.gov.

For additional training opportunities, you may go to the DOC **Internet** web @ <http://www.cor.state.mt.us/Resources/Training.asp>; or the DOC **Intranet** web @ [http://mycor.cor.mt.gov/Human\\_Resources/Training/SchAnnForms.asp](http://mycor.cor.mt.gov/Human_Resources/Training/SchAnnForms.asp)